

# Velocity

Real-time, web-based booking and tracking solution and more...

## Delivers more for your customers and more for your bottom line

### Business benefits summary

- Feature-rich, real-time web booking and tracking
- No capital outlay, no installation, training or support costs
- On-demand, pay-per-consignment
- Enhances service and cuts costs
- Drives business efficiency and growth
- Modular and scalable to suit all sizes of business
- Fast, easy to use, enterprise-class solution with high data visibility and security
- Unrivalled customer integration opportunities
- Proven web based application developed by the experts in online distribution
- A complete end to end managed solution with full hub and depot functionality
- Mobile capture of delivery information
- Extensive management information

Velocity is a real-time web booking and tracking solution for use by distribution networks, depots and their customers. It's designed to manage all collections and deliveries across a national or international network, whether franchised, contract or wholly owned. It provides a complete wholly managed solution, handling everything in a single application: booking and tracking, address management, pricing, automatic depot routing, performance reporting, labels and much, much more.

### The state-of-the-art systems alternative

Most carriers provide their customers with "implant" software, dedicated PCs and specialist thermal label printers. Others have developed their own web-based systems. Some do both, with all the resource-sapping complexity that entails. Either way, such solutions tend to be rudimentary, costly to maintain and slow.

Now there's a simpler, far more efficient, cost-effective truly scaleable route forward. And it's available on-demand.

### A strategic asset, not a cost centre

Velocity is a true multi-user, web-based system developed by distribution experts to drive the performance of your distribution business. It's feature-rich from day one, and continually enhanced and supported by NetDespatch.

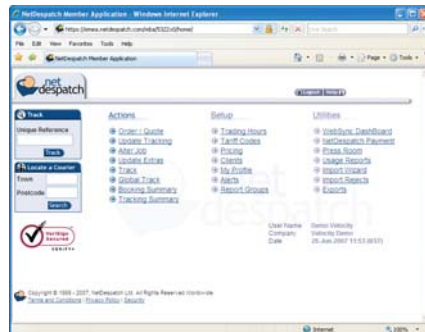
Because Velocity is a centrally hosted, web-based solution, all a distribution customer needs to run Velocity is the browser on their own PCs or PDAs. The same goes for the carrier. There's no complex server infrastructure to support and upgrade — and no drain on profit from the constant need to develop and support new versions of in-house software.

### Far-reaching, real-time business benefits

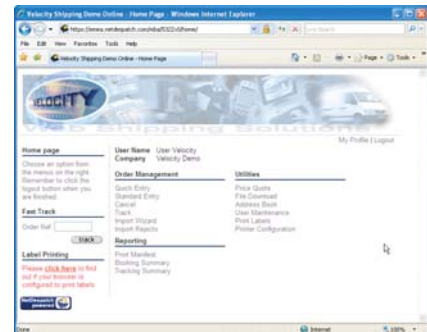
With implants, data updates such as routing, PAF (postcode address file) and bug fixes all require an update to be run on *every single PC*. With Velocity, this kind of labour-intensive activity is a thing of the past. Updates are all done once on the central system and are available immediately for every user.

Similarly, Velocity eliminates frantic end-of-day data transfers by email or disc. Everything happens in real-time on the Velocity system. As a result, your customers benefit from enhanced service levels every second of the day.

All the information provided adds real operational performance improvement.



Velocity register and set up screen. To see more take a Quick Tour at [www.netdespatch.com](http://www.netdespatch.com)



Velocity main menu screen. To see more take a Quick Tour at [www.netdespatch.com](http://www.netdespatch.com)

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## Key features of Velocity

Fast, proven, easy to use web-based system.

No additional hardware required by the parcel network to implement Velocity.

Real-time visibility by the parcel network of the consignments that customers are booking — and an end to potentially unreliable end-of-day data transfers.

Works equally well for customers booking one job a month to many millions.

Enables a carrier's customers to enter data cost effectively, reducing parcel network labour costs, eliminating errors and allowing later pick-up times.

Easy to set up label printing at the customer or fulfilment site — prints labels using popular thermal printers, lasers or inkjets.

Consignments can be booked in a couple of clicks and the barcode labels print automatically within a few seconds.

Enables credit card payment.

Easy booking of third party collections

Includes a postcode look-up system (the licence is included in our price) and a powerful address book.

Sends emails to the customer (consignor) to confirm a booking or when the consignment has been delivered. Emails include the time and name of the person who signed for it (POD).

The system can also send to the consignment recipient (consignee) an email or SMS text message containing a tracking link showing the latest tracking data for the parcel.

A true multi-user system that's easy to network and easy to integrate with a carriers' system (see our Velocity Integration datasheet for more details).

Resilient and robust platform with no single point of failure.

Uses the highest levels of encryption for secure internet sessions.

Integrated with other ND products such as Agility (mobile) and Integrity (MIS)

## The compelling financial case

### Pay only for what you need

Charges for standard Velocity web services depend on the volumes of consignments placed through the system each day.

There are no extra charges for subsequent access to the data (i.e. status updates, POD enquiries etc). The only other regular charges are for the optional use of SMS, fax or mobile communications.

### A software solution that supports growth

Instead of the majority of the investment being made 'up-front', the costs of using NetDespatch Velocity match the rising or seasonal revenues of your business, and underpin anticipated growth.

**Velocity is part of an integrated suite of web-based software developed to drive transport business efficiency and profitability. Find out more at [www.netdespatch.com](http://www.netdespatch.com)**

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## Next steps

- Register for your 30-day free trial at [www.netdespatch.com](http://www.netdespatch.com)
- Alternatively, call +44 (0)1628 471047 to request a personal demonstration

